

# WHO WE ARE

## HISTORY

Over time, Glenmeadow, a not-for-profit organization, has evolved a wealth of service offerings in the community. In 2002, we unveiled Glenmeadow at Home, offering personal care, companionship, care management and home health services, serving older adults living in homes throughout Greater Springfield.

## VALUES

Glenmeadow continues to be a primary resource for older adults, providing premier housing and services with a commitment to the highest levels of quality care. We will enhance lives by offering diverse and meaningful opportunities in response to the changing needs of older adults in Greater Springfield.

Our values—caring, compassion, integrity, quality, and stewardship—infuse our culture and guide everything we do.

## GOALS

The goal of our program is to allow today's older adult to be pro-active in their care planning and allow them to remain as independent in the home for as long as possible.

# LEARN MORE!

24 Tabor Crossing  
Longmeadow, MA 01106

[glenmeadow.org](http://glenmeadow.org)  
**413-567-7800**



# Glenmeadow AT HOME

HOME HEALTH SERVICES



[Glenmeadow.org](http://Glenmeadow.org)  
**800-633-6313**

# HOME HEALTH CARE SERVICES

Glenmeadow at Home is proud to offer the following high-quality home-health services to all of their members.

Services are provided by licensed CNAs, PCAs and/or HHAs.

- Bathing
- Dressing
- Meal Preparation
- Medication
- Reminders
- Companionship
- Errands
- Personal laundry
- Hospice
- Support Calendar Management\*
- Transportation\*

\*These services can be provided with the paid use of our Care Management & Coordination Services



## CARE MANAGEMENT AND COORDINATION SERVICES

- Provide advocacy as needed for medical and/or psychosocial concerns.
- Assist in managing your calendar of appointments, events and transportation needs.
- Educate you, your loved ones and other members of your support network on your medical or psychosocial concerns.
- Provide continual assessment and oversight of your changing needs.
- Act as a liaison by communicating with multiple parties, including families, hospitals, and rehab facilities as needed to support the discharge planning process to ensure a safe return home.
- Ensure continuity of care among caregivers providing services on a daily basis.
- Assist with processing long term care insurance claims.
- Assist with making referrals for both internal and external services.
- Assist with other social service related inquiries as needed.

## WHY GLENMEADOW AT HOME?

At Glenmeadow, we're proud of our reputation for exceptional quality and are committed to maintaining our high standards. We survey residents, clients, and staff annually, and maintain an open door policy for feedback. Quality improvement teams review findings and regularly address specific areas that offer room for enhancement.

We also meet the high quality standards of recognized organizations in the field. Glenmeadow at Home is accredited by the Home Care Alliance of Massachusetts.

